



TrustServices™ Program Overview

Kyberpass, a leader in end-to-end electronic trust collaboration since 1995, assists business organizations in developing trust-enabled applications.

Through our experiences over the years, we have gained an in-depth understanding of the trends and factors that affect business organizations, and we have applied best-practice methodologies to help our clients achieve a competitive advantage in this marketplace.

As a result of these engagements, Kyberpass has developed TrustServices - a Professional Services organization - to assist companies wanting to integrate trust-enabled applications within their business critical environments. Our consulting services model is designed to give our clients immediate value while maintaining a strategic thought process in contributing to their long-term corporate enterprise strategies.

The Kyberpass TrustServices Model is created to identify the needs, priorities and overall plan to design a trust infrastructure to support both technology and business drivers within business organizations. Our philosophy on every engagement is to minimize risk and maximize user acceptance, and we have developed best-practice approaches and methodologies to ensure overall project success.

These approaches include:

Project Engagement Preparation

This work will focus on project management and development of the templates and scripts utilized throughout the information gathering workshops, and identification of the interview participants and questions.

Gathering of Business and Technical Requirements

This work will focus on conducting sessions with the appropriate business and technical constituencies to collect and prioritize requirements necessary in developing key project deliverables.

Gathering of Business Process Requirements

This work will focus on the collection and examination of business processes and available documentation.

Review and Analysis

This work will focus on developing the primary deliverables through review and analysis of all explicitly and implicitly collected material.

Recommendations and Executive Readout

This work will focus on consolidation all of the requirements and recommendations and presenting them to key management stakeholders.

Engagement Approach



At the end of our TrustServices engagement, Kyberpass will produce several key project deliverables that will be the foundation for subsequent phases moving forward. In order to ensure project success and accuracy, Kyberpass

will work very closely with assigned project personnel to maintain a client-driven approach from inception to completion.

TrustServices deliverables include:

Requirements Document

This document will be the foundation for both the technical and business priorities during the initial phase. This will, in detail, outline the overall corporate technology and business objectives of the initial TrustServices Requirements Phase.

TrustServices Priority Matrix

This matrix will outline the relative importance blending best practices with technologies. The matrix will be used as an input to making technical decisions and product recommendations.

TrustServices Technology Roadmap

Kyberpass will provide documentation outlining specific tasks for each phase of the implementation approach completed by the organization. This document will serve as a blueprint, and will be broken down into three (3) major areas: functional component roadmap, technology roadmap and organizational roadmap.

Implementation Maps

Kyberpass will provide a list of maps that can be utilized for formal solution design and implementation. Some of these maps will contain security profile maps, user community maps, system maps and content and workflow maps.

Requirements Preparation Material

The documentation developed will contain the requirements topics to be addressed during the interview sessions, along with the integrated scripts and questionnaires for conducting the interviews.

Workshop Support Documentation

Documentation from the interviews with the business users will consist of the identified requirements as well as any significant notes and observations germane to the subsequent phases.

Executive Readout Presentation

In order to move the Kyberpass TrustPlatform™ implementation forward, management and key stakeholders have to be well aware of the tangible and intangible issues at hand. The Kyberpass team will create a presentation summarizing all of the findings and will present this to the business team at large.

Summary

Kyberpass has been a leader in developing applications to meet the needs and challenges of business organizations. The Kyberpass TrustServices program is designed to offer a low

risk, high value assessment of the current functional and technical requirements. We have dedicated functional and technical staff capable of working with key organizational personnel to capture the pertinent information needed to solve critical business challenges.

Our industry expertise and willingness to work closely with our business customers is one of our key differentiators in enabling secure electronic collaboration. We look forward to providing your organization with the necessary tools and guidelines to help ensure competitive advantages in this very complex marketplace.

Corporate Headquarters:
Kyberpass Corporation
1111 Prince of Wales Drive
Ottawa, Ontario, Canada K2C 3T2

Tel 800.845.1140
Direct 613.727.6556
Fax 613.727.8238
www.kyberpass.com

© 2005 Kyberpass Corporation.
All rights reserved.
Kyberpass is a registered trademark.
All other names and brands are the property of their respective owners.